



Terms and conditions

1. **Service Scope:** DCCSound offers installation services within the model train hobby industry. These services include but are not limited to the installation of digital sound systems in model trains and related accessories.
2. **Service Agreement:** By engaging DCCSound, the customer agrees to abide by the terms and conditions outlined herein. Any additional or conflicting terms proposed by the customer shall not be binding unless expressly agreed upon in writing by both parties.
3. **Service Fees:** The customer agrees to pay the agreed-upon costs (part and installation charges) as specified by DCCSound during quotation. The final invoice may vary depending on the final complexity and duration of the service provided. Any variance will be communicated to the customer prior to the invoice issuance. All costs are due by the date specified on the invoice provided upon completion of works.
4. **Liability:** While DCCSound exercises care and expertise in providing installation services, customers acknowledge that model trains and related accessories can be delicate and intricate. Specifically, to accommodate a functioning, digital sound system, your model may require modification.

Important note: Such modification can be permanent and irreversible.

Examples of this include, but may not be limited to:

- Removal of or cutting of original wiring
- Removal of DC lighting, including globes
- Removal of and/or modification to plugs and sockets, electronic components, printed circuit boards (PCBs)
- Modification to the chassis structure, such as machining, cutting and filing
- Modification to chassis and wheelset components, such as fitting extra pickups or isolating shorts
- Modification to the body's interior to accommodate decoders, speakers and lighting systems
- The installed DCC sound system is no longer suitable for the model for whatever reason, and the model is to be returned to DC operation

By handing your model(s) to DCCSound, you acknowledge the risk that the model may not be able to be returned to its factory-built state. DCCSound shall not be held liable for any damage to customer-owned items that may occur during the provision of labour services, except in cases of proven negligence or misconduct on the part of DCCSound.

5. **Termination:** Either party may terminate the service agreement at any time by providing written notice to the other party. Upon termination, the customer shall pay for any outstanding labour fees incurred up to the date of termination.

By engaging DCCSound for labour services, the customer acknowledges that they have read, understood and agree to abide by these terms and conditions.

Any queries should be directed to:

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